

THE CULLMAN-JEFFERSON COUNTIES GAS DISTRICT

P.O. BOX 399

CULLMAN, ALABAMA

RULES AND REGULATIONS

Adopted by Resolution by the Board of Directors on June 16, 2020

1. Bills for gas service will be issued monthly, and while the District will make every reasonable effort to see that each patron of the District receives his bill, no responsibility will be assumed for non-delivery when same has been mailed at the Post Office.
 2. All charges for gas service are due and payable at the offices or collection agencies of the Cullman-Jefferson Counties Gas District, during business hours, on or before the discount date shown on the bill. The customer making the payment by mail is entitled to discount only when payment is received on or before the discount date of the month in which payment is due. Bills will show clearly the dates of the service period covered.
 - (a) The District specifically reserves the right to collect delinquent fees and charges and to assess such costs of collection, including attorney's fees and costs, to the customer.
 3. A Security Deposit is required for gas service. The standard deposit for residential accounts is \$200. Residential customers with an approved credit rating will be discounted to a \$100 deposit. A deposit of \$300 will be required of all residential accounts refusing to provide credit information. All other accounts are subject to deposit amounts based upon one month's estimated gas usage. Deposit must be paid prior to gas service being activated. CJG reserves the right to apply the security deposit to any unpaid balance on the holder's account(s) at the discretion of CJG.
 4. Connection/Reconnection fees are due and required to be paid prior to meter being activated/reactivated.
 - (a) Connection fee for new service is \$500 less any applicable discounts.
 - (b) Connection fee for service to a location that has a meter already in place is \$25.00 except for customers that had service at site voluntarily or involuntarily turned off.
 - (c) Reconnection fee of \$100.00 for service to be restored because of voluntary or involuntary disconnection of service at site.
 - (d) Service that has been inactive for 48 hours or longer will require a pressure test and be charged an additional \$25.00.
 5. Previous balances on disconnected or inactive accounts must be paid in full prior to reinstatement or activation of gas service to existing or new location.
 6. No claim or demand that the customer may have against the District shall be considered as an offset against the payment of service furnished under these regulations.
 7. The District agrees to use reasonable diligence in providing regular and uninterrupted supply of gas, but in case the supply of gas shall be interrupted or fail by accident, or any cause whatsoever, the District shall not be liable for such interruption or failure.
 8. GENERAL
 - (a) The District will extend new service to prospective customers where economically feasible, and may require that the prospective customer pay all or part of the cost for lines and/or equipment as determined by the District.
 - (b) All gas piping and gas equipment installations on consumer's premises from District's meter shall be done at consumer's expense, and subject to the approval of the District's Inspector, and shall comply with requirements as set forth in the Gas Code as adopted by the District and the member municipalities.
 - (c) The District agrees to exercise due care and caution in the excavation and installation of service pipe. Employees of the Cullman-Jefferson Counties Gas District shall have the right of going on consumer's premises for the purpose of making all necessary inspections, repairs and readings. Consumer also agrees that service pipe, regulators, meter and meter connections or any extension thereof placed on consumer's premises by the District shall belong to and be subject to removal only by said District.
 - (d) Consumer agrees that gas shall be purchased under applicable rate, and such gas service shall be through a single point of delivery and such gas shall not be resold.
 - (e) All services will be metered. Where gas meters fail to register, bills shall be calculated based upon historical usage.
 - (f) Residential, Commercial and Agriculture Customers are billed in CCF units. A CCF represents one hundred (100) cubic feet and represents 100,000 Btu's of energy, and is equal to 29.3 KWH of electricity or 1.08 gallons of propane.
 - (g) Normal hours service call will be \$37.50 minimum and \$37.50 per hour.
 - (h) All calls after hours will be billed a \$50.00 minimum and \$50.00 per hour.
 - (i) The only after hours calls requiring response will be trouble calls. i.e. gas escaping and interruptions to business operation.
 - (j) Installation charges of \$75.00 per hour for two men and \$90.00 per hour for three men.
 - (k) No work will be performed without authorization signed.
 - (l) A customer cannot turn gas off at the meter. Customer must use shut off valve at each appliance.
 - (m) Free fall light-up and inspection each year from September 1- September 30.
 - (n) No materials will be sold without Alabama Plumbers and Gas Fitter's Certification.
 - (o) Check returned for Insufficient funds will be charged a \$27.00 service charge.
9. These Rules and Requirements are referred to in, and made a part of, each contract for gas service.